

Anleitung Kommissionierung und Garantieanmeldung

Instruction for commissioning and warranty registration

Migration

Anmeldung / sign in



Link: installer.varta-portal.energy

A screenshot of the VARTA sign-in form. At the top is the VARTA logo. Below it is the text "Sign in with your email address". There are two input fields: "Email Address" and "Password". Below the "Password" field is a link that says "Forgot your password?". A yellow "Sign in" button is located to the right of the "Password" field. A dashed blue line connects the "Sign in" button to a text box on the right.

Melden Sie sich im Installateurs-Portal an.

Sign in to the installer portal.


Kommissionierungsbericht / commissioning report



Search assets

Search for assets by serial number, email or zip code

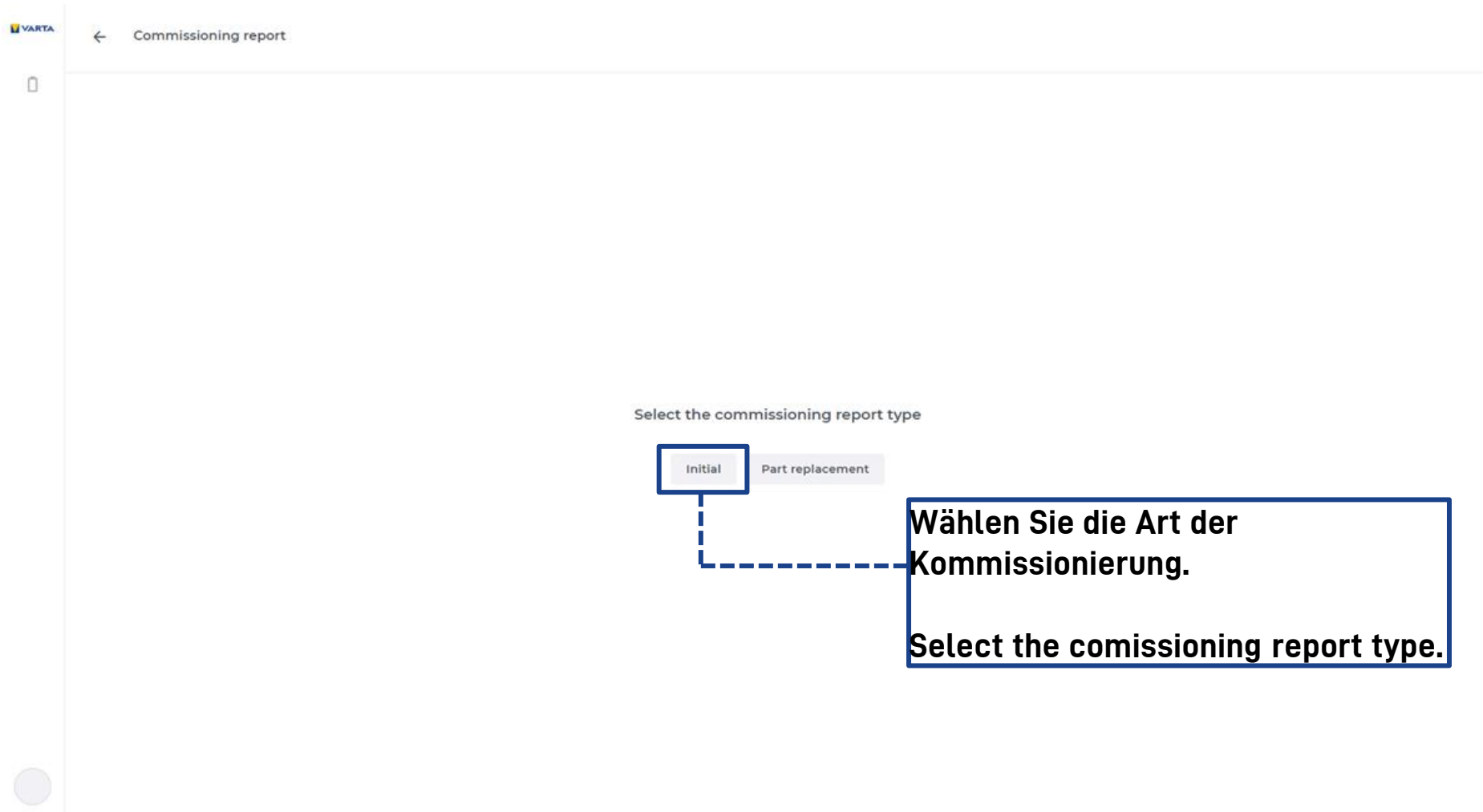
COMMISSIONED BY MY COMPANY (3)

brand · model	serial	commissioned ▾	battery state	customer
VARTA · element S5	127100092	19 Jul 2021		
● VARTA · element S5	127100090	24 Jun 2021	STANDBY	
● VARTA · element S4	126003480	26 May 2021	DISCHARGE	

 Create commissioning report

**Erstellen Sie einen
Kommissionierungsbericht.
Create commissioning report.**

Kommissionierung / commissioning



Kommissionierung / commissioning (1/4)



← Commissioning report

Energy storage system Commissioning protocol Customer data Preview

1/4
ENERGY STORAGE SYSTEM

Select the date of commissioning

July 2021

Mon	Tue	Wed	Thu	Fri	Sat	Sun
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1

Continue

Commissioning report summary

Energy storage system

Registration energy storage system	Initial registration	✓
Date of commissioning	Jul 19, 2021	✓
Installer		✓
Country	Pending	...
Devices	Pending	...
Certificate	Pending	...

Customer data

Wählen Sie das Datum der
Kommissionierung und fahren Sie fort.

Select the date of commissioning and
continue.

Kommissionierung / commissioning (2/4)



← Commissioning report

Energy storage system Commissioning protocol Customer data Preview

2/4
ENERGY STORAGE SYSTEM

Select the country of installation

Germany Other country ▾

Continue

Wählen Sie das Installationsland und fahren Sie fort.

Select the country of installation and continue.

Commissioning report summary

Energy storage system ▾	
Registration energy storage system	Initial registration ✓
Date of commissioning	Jul 19, 2021 ✓
Installer	✓
Country	Germany ✓
Devices	Pending ...
Certificate	Pending ...
Customer data >	

Kommissionierung / commissioning (3/4)



← Commissioning report

Energy storage system Commissioning protocol Customer data Preview

3/4
ENERGY STORAGE SYSTEM

Identify storage cabinet

Serial number OK

Geben Sie die Seriennummer ein.
Enter the serial number.

Freischaltcode
Unlock code
5F5E1D7

Description: VARTA pulse
Battery energy: 6,5 kWh
No. of battery modules: 1
Serialnumber: 130 XXX XXX

VARTA pulse
battery storage system made by
VARTA Storage GmbH

Den Freischaltcode finden Sie auf dem Label an Ihrem Energiespeicher

Commissioning report summary

Energy storage system

Registration energy storage system	Initial registration	✓
Date of commissioning	Jul 19, 2021	✓
Installer		✓
Country	Germany	✓
Devices	Pending	⋮
Certificate	Pending	⋮

Customer data

Kommissionierung / commissioning (3/4)



VARTA

← Commissioning report

Energy storage system Commissioning protocol Customer data Preview

3/4
ENERGY STORAGE SYSTEM

Identify storage cabinet or VARTA link

VARTA element S5
127100091

Enter activation code

cancel

**Geben Sie den Freischaltcode ein.
Enter the activation code / unlock code.**

Commissioning report summary

Energy storage system

Registration energy storage system	Initial registration	✓
Date of commissioning	Jul 19, 2021	✓
Installer		✓
Country	Germany	✓
Devices	1 device	✓

VARTA element S5
Pending activation code

Certificate Pending

Customer data

Description: VARTA pulse
Battery energy: 6,5 kWh
No. of battery modules: 1
Serialnumber: 130 XXX XXX

VARTA pulse
battery storage system made by
VARTA Storage GmbH

Freischaltcode
Unlock code
5F5E1D7

Den Freischaltcode finden Sie auf dem Label an Ihrem Energiespeicher

Kommissionierung / commissioning (3/4)



VARTA

← Commissioning report

Energy storage system Commissioning protocol Customer data Preview

3/4
ENERGY STORAGE SYSTEM

Identify storage cabinet

MASTER VARTA element S5
127100091

Add another device Continue

Commissioning report summary

Energy storage system

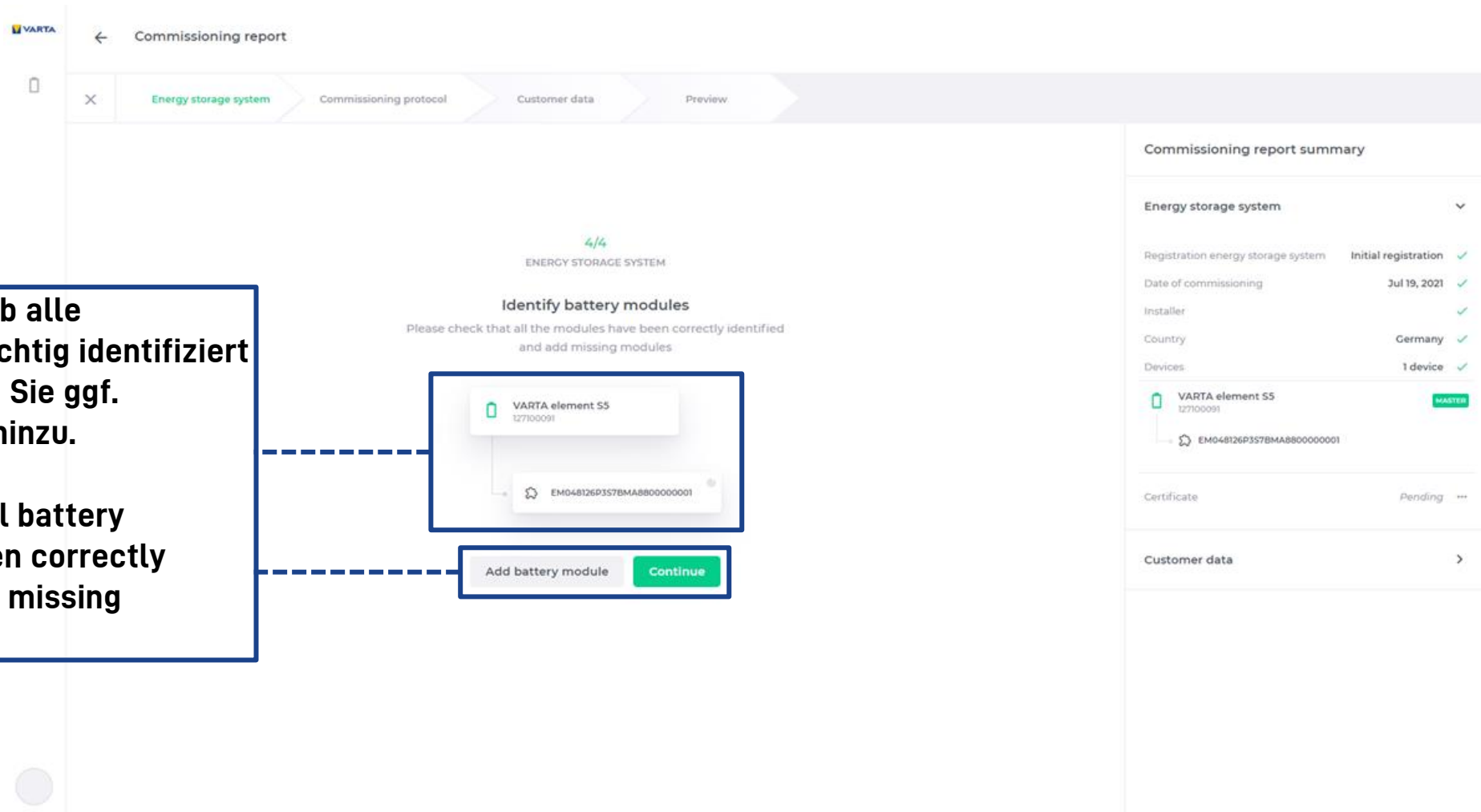
Registration energy storage system	Initial registration	✓
Date of commissioning	Jul 19, 2021	✓
Installer		✓
Country	Germany	✓
Devices	1 device	✓

MASTER VARTA element S5
127100091

EM048126P3S7BMAB800000001

Certificate Pending

Customer data



← Commissioning report

Energy storage system Commissioning protocol Customer data Preview

4/4
ENERGY STORAGE SYSTEM

Identify battery modules
Please check that all the modules have been correctly identified and add missing modules

VARTA element S5
127100091

EM048126P357BMA8800000001

Add battery module Continue

Commissioning report summary

Energy storage system

Registration energy storage system Initial registration ✓

Date of commissioning Jul 19, 2021 ✓

Installer ✓

Country Germany ✓

Devices 1 device ✓

VARTA element S5
127100091 MASTER

EM048126P357BMA8800000001

Certificate Pending

Customer data

Bitte prüfen Sie, ob alle Batteriemodule richtig identifiziert wurden und fügen Sie ggf. fehlende Module hinzu.

Please check if all battery modules have been correctly identified and add missing modules.

Kommissionierung / commissioning



← Commissioning report

Energy storage system **Commissioning protocol** Customer data Preview

the manufacturer or by a qualified electrician certified by VARTA Storage.

✓ **Initial commissioning**

- The required steps (according to the instruction manual) have been performed:
 1. Switch-on (on/off switch)
 2. Energy storage system connected to the home network router (Alternative: energy storage system connected to the computer with a network cable)
 3. Login as installer with password entry, local on the device
 4. Execution of software configuration / commissioning assistant
 5. Set date
 6. Set time
 7. Serial number for battery modules have been entered
 8. Functional test
 9. Reboot
 10. Error list has been read
 11. Optional (Pulse neo/Element): PV inverter connected via Sunspec
- The system has been set up in accordance with the accepted engineering standards and the operator has been trained in operation and maintenance.

✓ **VARTA Storage portal – energy storage system registration**

- Internet connection configured (requirement for online warranty)
- Customer has received the necessary information for warranty and portal registration. The registration has to be done within 4 weeks from commissioning.

I certify that this device was installed following the installation requirements.

Continue

Commissioning report summary

Energy storage system

Registration energy storage system	Initial registration	✓
Date of commissioning	Jul 19, 2021	✓
Installer		✓
Country	Germany	✓
Devices	1 device	✓

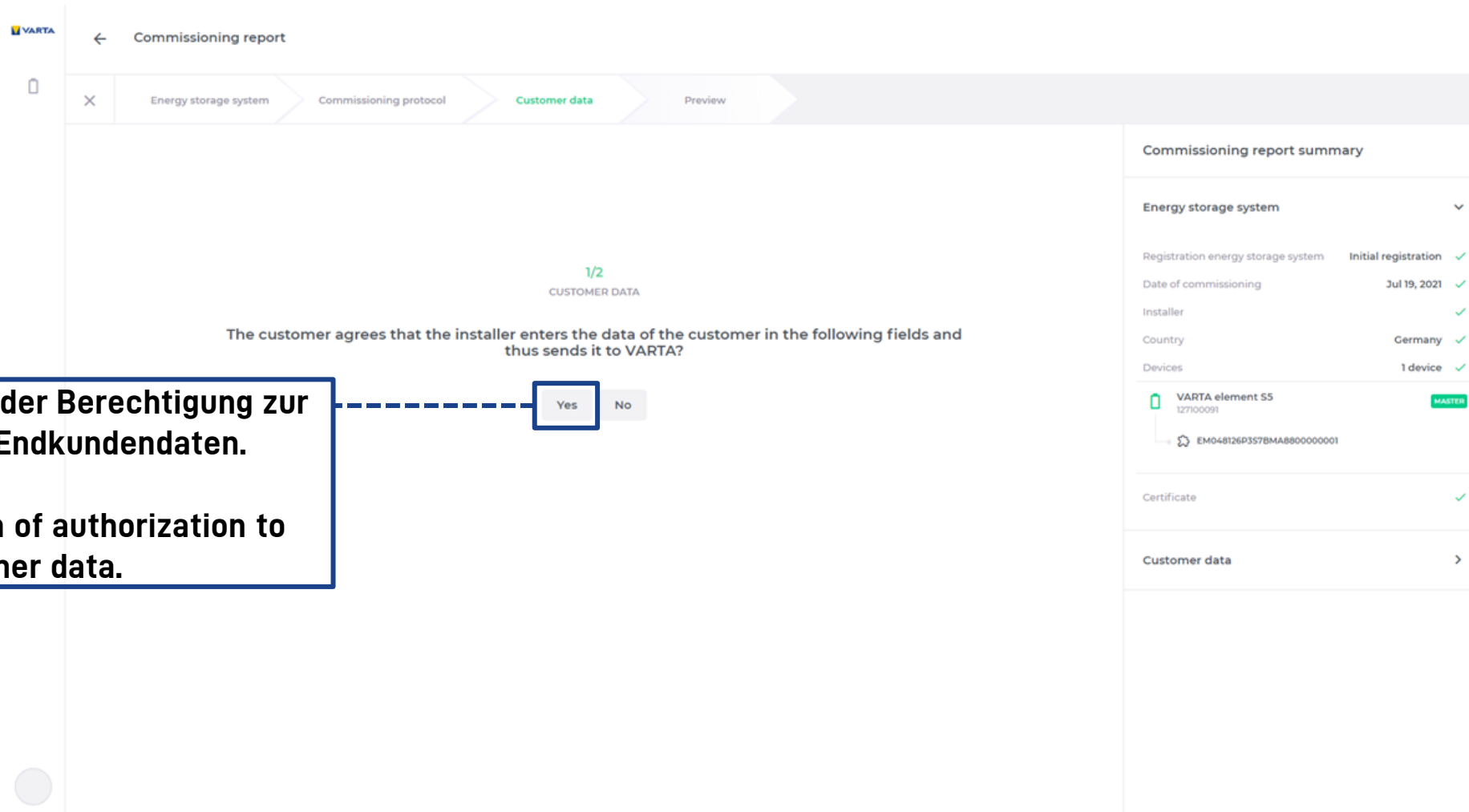
VARTA element S5
127100091 **MASTER**

EM048126P357BMA8800000001

Certificate ✓

Customer data

Kommissionierung / commissioning



The screenshot shows a web interface for a VARTA commissioning report. At the top, there is a navigation bar with a back arrow and the text "Commissioning report". Below this is a progress bar with four steps: "Energy storage system", "Commissioning protocol", "Customer data" (highlighted in green), and "Preview".

In the center of the page, there is a confirmation prompt: "1/2 CUSTOMER DATA" followed by the text "The customer agrees that the installer enters the data of the customer in the following fields and thus sends it to VARTA?". Below this text are two buttons: "Yes" and "No". The "Yes" button is highlighted with a blue box, and a dashed blue line connects it to a text box on the left.

On the right side of the interface, there is a "Commissioning report summary" section. It contains a table of data:

Commissioning report summary	
Energy storage system ▼	
Registration energy storage system	Initial registration ✓
Date of commissioning	Jul 19, 2021 ✓
Installer	✓
Country	Germany ✓
Devices	1 device ✓
VARTA element S5 MASTER 127100091	
EM048126P3S7BMA8800000001	
Certificate	✓
Customer data	>

Bestätigung der Berechtigung zur Angabe von Endkundendaten.

Confirmation of authorization to enter customer data.

Kommissionierung / commissioning



VARTA

← Commissioning report

Energy storage system Commissioning protocol **Customer data** Preview

2/2
CUSTOMER DATA

Customer data

First name
mandatory field

Last name
mandatory field

Email
mandatory field

Phone
format must be international eg. +49 0 00000000

Address

Street name

House number

City

Postal code

Country
Select country

Add customer data

Commissioning report summary

Energy storage system

Registration energy storage system	Initial registration	✓
Date of commissioning	Jul 19, 2021	✓
Installer		✓
Country	Germany	✓
Devices	1 device	✓

VARTA element S5
127100091 MASTER

EM048126P357BMA8800000001

Certificate ✓

Customer data >

Abgeschlossene Kommissionierung / successful commissioning



Die Kommissionierung war erfolgreich. Der Endkunde kann nun die Portalregistrierung und die Garantianmeldung durchführen.

The commissioning process was successful. The customer can now carry out the portal and warranty registration.

The screenshot displays a 'Commissioning report' interface for an 'Energy storage system'. The report is in a 'Preview' stage, as indicated by the breadcrumb navigation. The main content area shows a list of steps, with the 'Initial commissioning' section highlighted in green and marked as successful. A blue dashed box highlights a green 'Back to assets' button. To the right, there is a 'CUSTOMER' field and a 'FILLED IN' status indicator. At the bottom right, there are 'SUBMIT' and 'cancel' buttons.

Commissioning report

Energy storage system

Commissioning protocol

Customer data

Preview

3. Preparation of mounting incl. hanging of the energy storage system (Pulse/Pulse neo)
3. Preparation of assembly incl. positioning of the energy storage system (Element)
4. Connecting the energy storage system incl. sensor cable
5. Battery module assembly, i.e. check battery module(s), install, connect and check functional readiness
6. Check cable connections and interior for loose parts
7. Close energy storage system

Further notes:
- Battery module(s) will be commissioned within 20 weeks after delivery by the manufacturer or by a qualified electrician certified by VARTA Storage.

✓ Initial commissioning

The required steps (according to the...)
1. Switch-on (on/off switch)
2. Energy storage system connected to storage system connected to the computer
3. The system has been set up in accordance with the accepted engineering standards and the operator has been trained in operation and maintenance.

4. Execution of software configuration
5. Set date
6. Set time
7. Serial number for battery modules have been entered
8. Functional test
9. Reboot
10. Error list has been read
11. Optional (Pulse neo/Element): PV inverter connected via Sunspec

Commissioning successful

Back to assets

CUSTOMER

FILLED IN
1 commissioning report
Are you sure you want to submit the following commissioning report ?

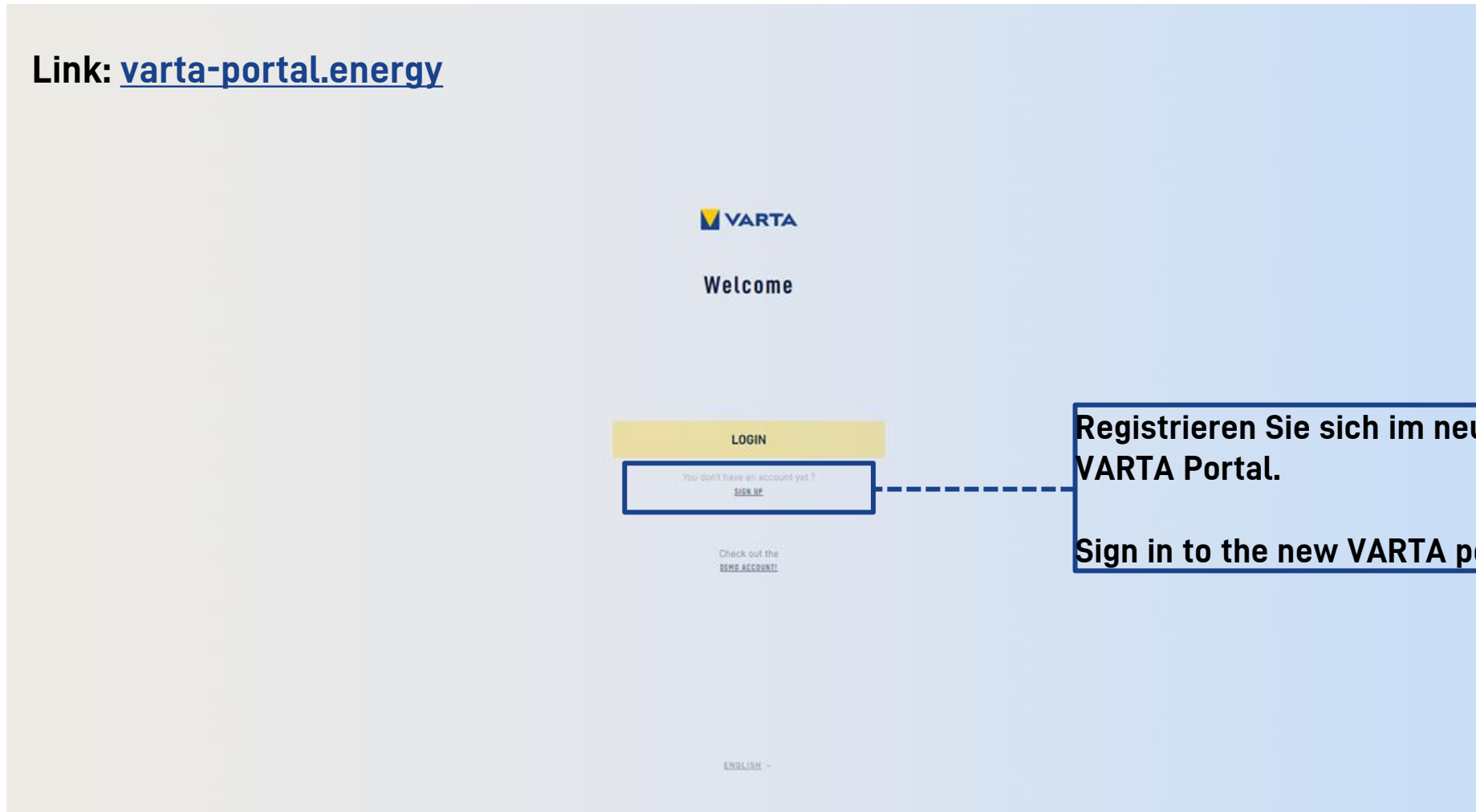
SUBMIT

cancel

Garantieanmeldung / warranty registration



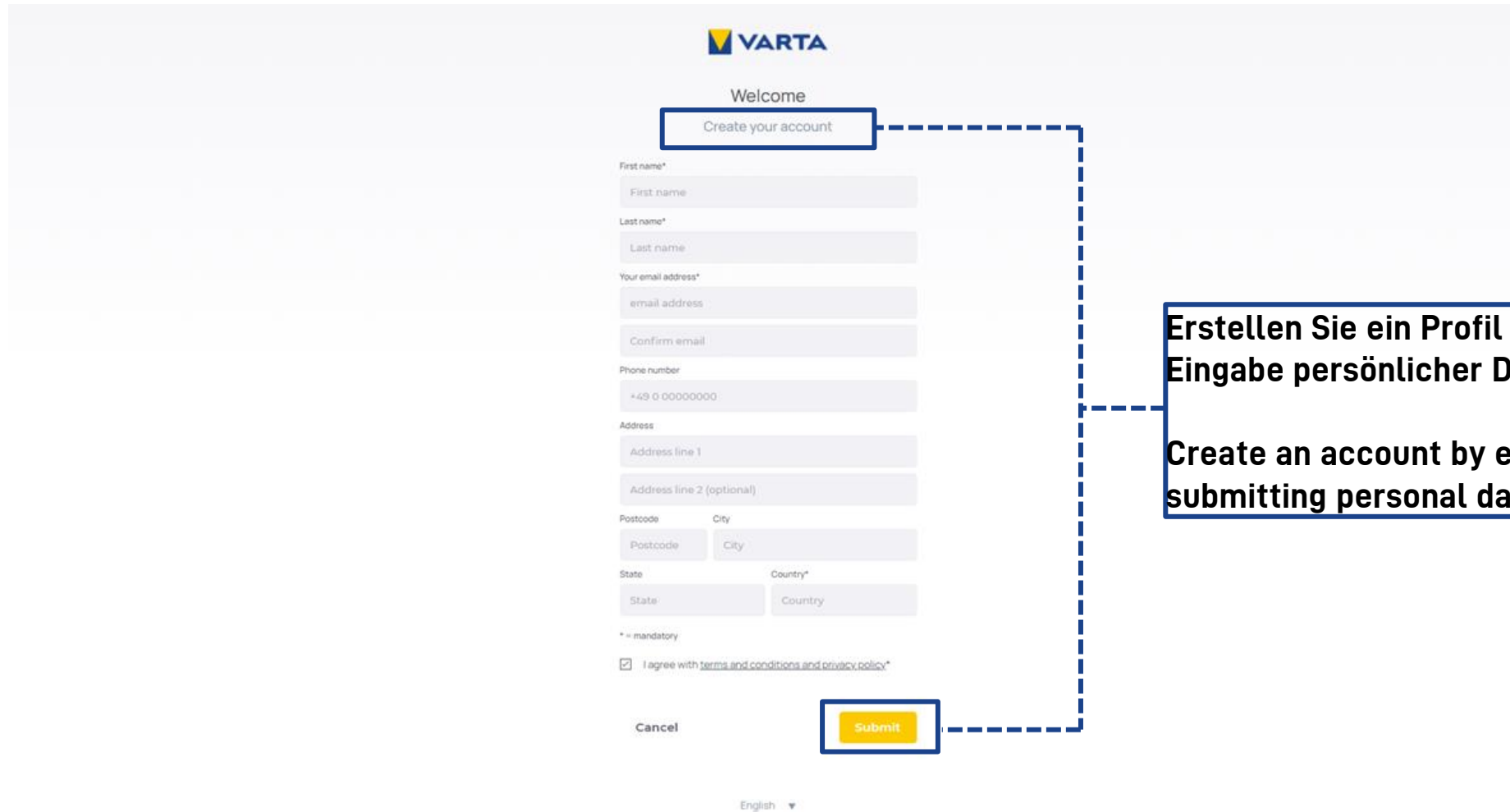
Link: varta-portal.energy



Registrieren Sie sich im neuen VARTA Portal.

Sign in to the new VARTA portal.

Garantieanmeldung / warranty registration

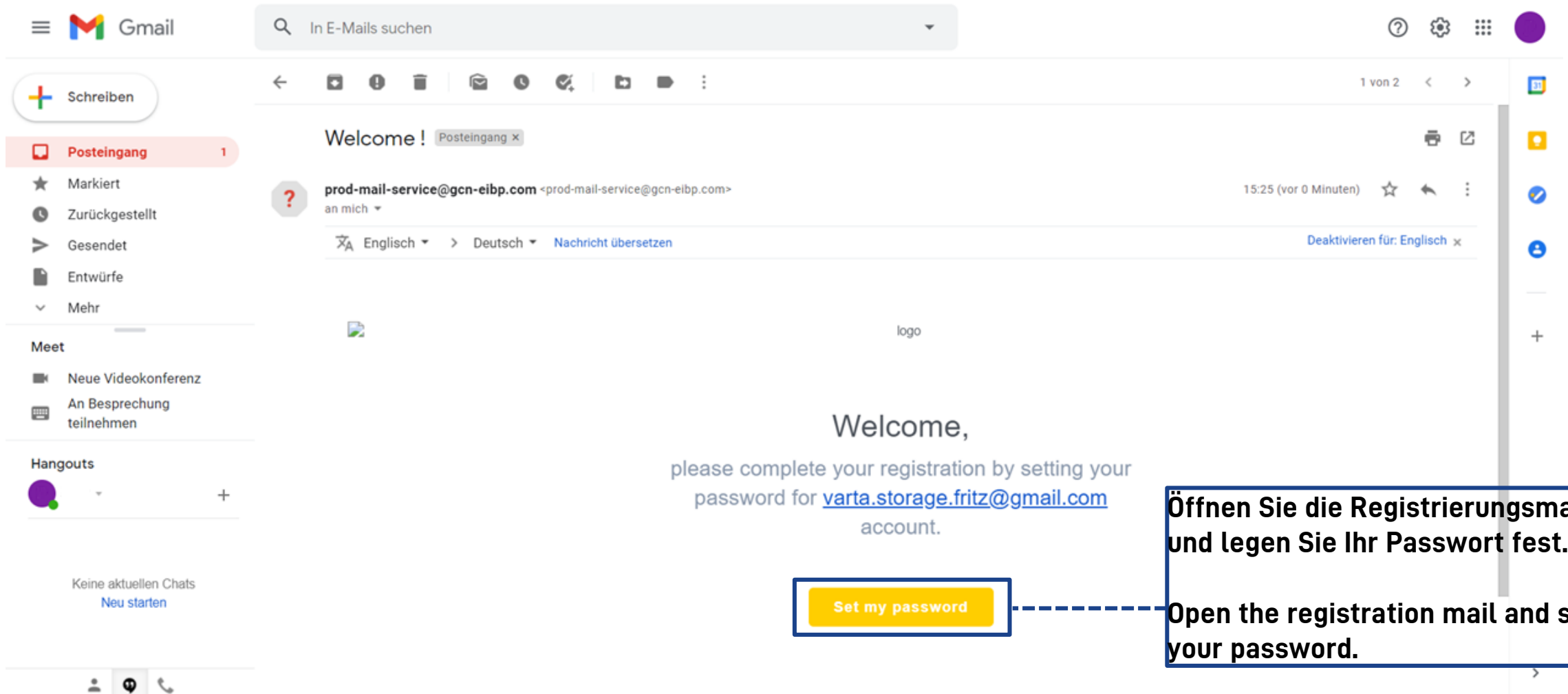


The screenshot shows the VARTA account creation page. At the top, the VARTA logo is displayed. Below it, the text "Welcome" is followed by a button labeled "Create your account". The form contains several input fields: "First name*", "Last name*", "Your email address*" (with sub-fields for "email address" and "Confirm email"), "Phone number" (with a pre-filled "+49 0 00000000"), "Address" (with sub-fields for "Address line 1" and "Address line 2 (optional)"), "Postcode" and "City", "State" and "Country*", and a checkbox for "I agree with terms and conditions and privacy policy*". At the bottom, there are "Cancel" and "Submit" buttons. A dashed blue line connects the "Create your account" button to the "Submit" button, indicating the flow of the process.

Erstellen Sie ein Profil durch Eingabe persönlicher Daten.

Create an account by entering and submitting personal data.

Garantieanmeldung / warranty registration



Logo

Welcome,

please complete your registration by setting your password for varta.storage.fritz@gmail.com account.


Set my password

Öffnen Sie die Registrierungsmail und legen Sie Ihr Passwort fest.

Open the registration mail and set your password.

Garantieanmeldung / warranty registration





Set your password

Choose a secure password by following the rules below and do not reuse it for other accounts

Password

Confirm password

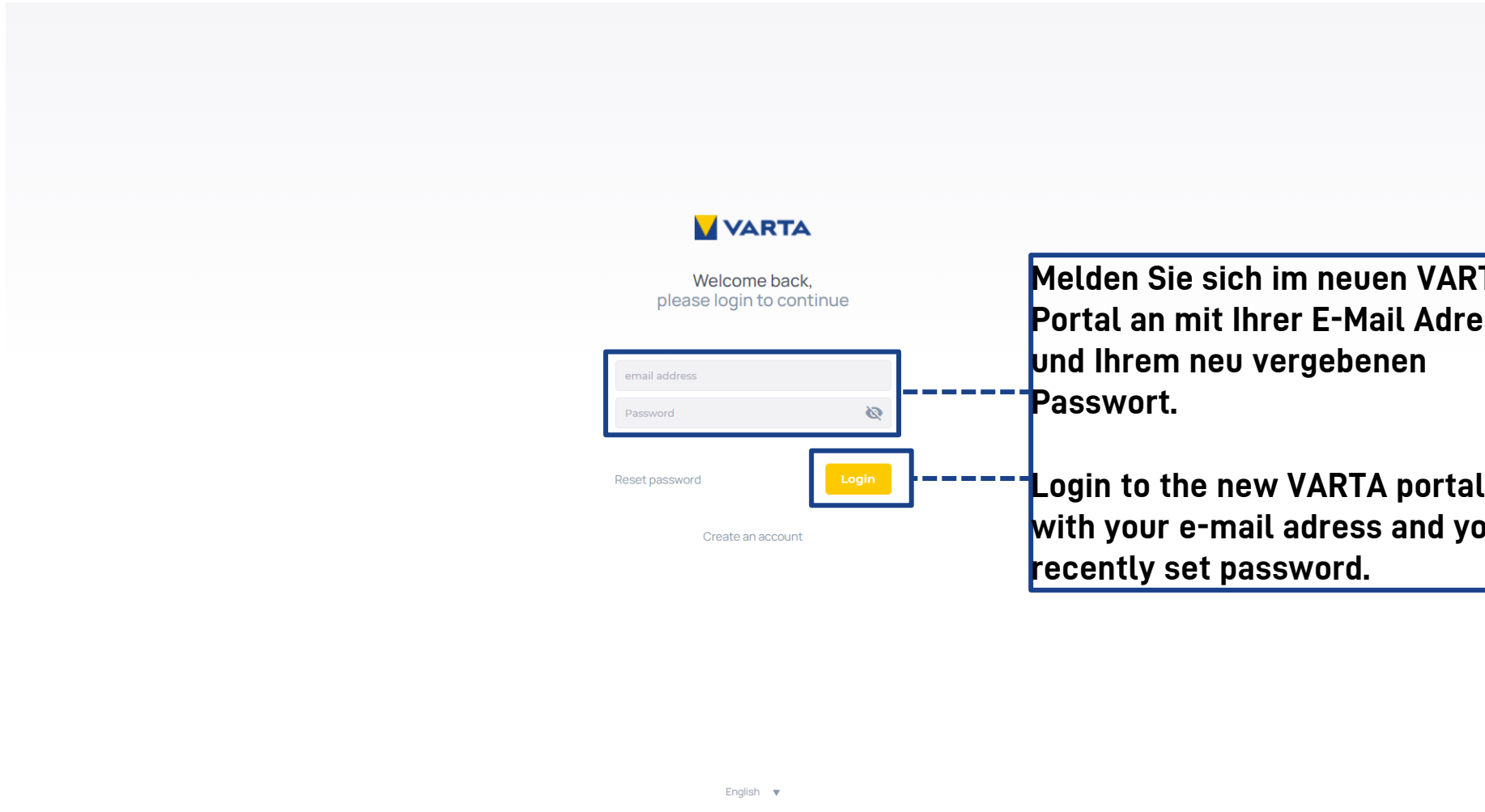
For security purposes, your password must fulfill the following requirements :

- At least 8 characters
- At least 1 lowercase character
- At least 1 uppercase character
- At least 1 number
- At least 1 special character (!@#%&*_.)
- Confirm password

[Cancel](#)

English ▾

Garantieanmeldung / warranty registration



Garantieanmeldung / warranty registration

Registrieren Sie Ihr Energiespeichersystem, indem Sie die Seriennummer und den Aktivierungscode eingeben.

Register your energy storage system by entering the serial number and the activation code.

REGISTER YOUR ENERGY STORAGE SYSTEM

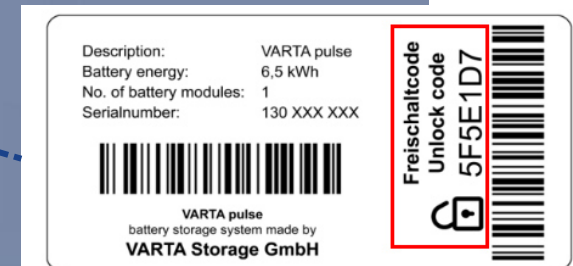
ENERGY STORAGE SYSTEM IDENTIFICATION

Enter the serial number and the activation code of one of your energy storage systems

Serial number *
130200649

Activation code *
7C2B44E

CANCEL REGISTER



Den Freischaltcode finden Sie auf dem Label an Ihrem Energiespeicher

Garantieanmeldung / warranty registration


REGISTER YOUR ENERGY STORAGE SYSTEM

WARRANTY SELECTION

Here you find more information about the [warranty conditions](#).

I would like the following warranty (please note that the selected warranty is binding and cannot be changed subsequently):

Online warranty
years on the system & Portal access

 I would like to use the VARTA Storage online services. I hereby offer conclusion of the online services agreement with VARTA Storage GmbH. I am aware of and accept the [contractual terms](#).

[See warranty details PDF](#)

Offline warranty
5 years on the system

[See warranty details PDF](#)

I am aware of and accept the [specific warranty conditions](#)

I am aware that I must conclude a contract concerning online services from VARTA Storage, as set out in the Free** online services from VARTA Storage section below, in order to activate an online warranty.

[BACK](#) [NEXT](#)

**Note: the customer shall bear the costs of their own internet connection. Additional costs may arise for necessary maintenance on the VARTA system.

Wählen Sie die bevorzugte Garantieoption aus.

Select the preferred warranty option.

Garantieanmeldung / warranty registration



REGISTER YOUR ENERGY STORAGE SYSTEM

RIGHT OF WITHDRAWAL

You have the right to withdraw from this Agreement within 14 days without giving any reason. The withdrawal period will expire 14 days after the date of conclusion of the Agreement. To exercise the right of withdrawal, you must inform us

VARTA Storage GmbH
Nürnberger Straße 65
86720 Nördlingen
Germany
Email: info@varta-storage.com
Tel: +49 9081 240 86 60
Fax: +49 9081 240 86 6444

of your decision to withdraw from this Agreement by an unequivocal statement (e.g. a letter sent by post, fax or email). You may use the [attached model withdrawal form](#), but it is not obligatory. To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal: In the event of effective withdrawal, the Agreement shall end after 14 days at the latest. VARTA Storage will delete the data processed in accordance with clause 5 immediately after termination of the Agreement, unless VARTA Storage is required by law to retain the data or the data processing is otherwise obligatory.

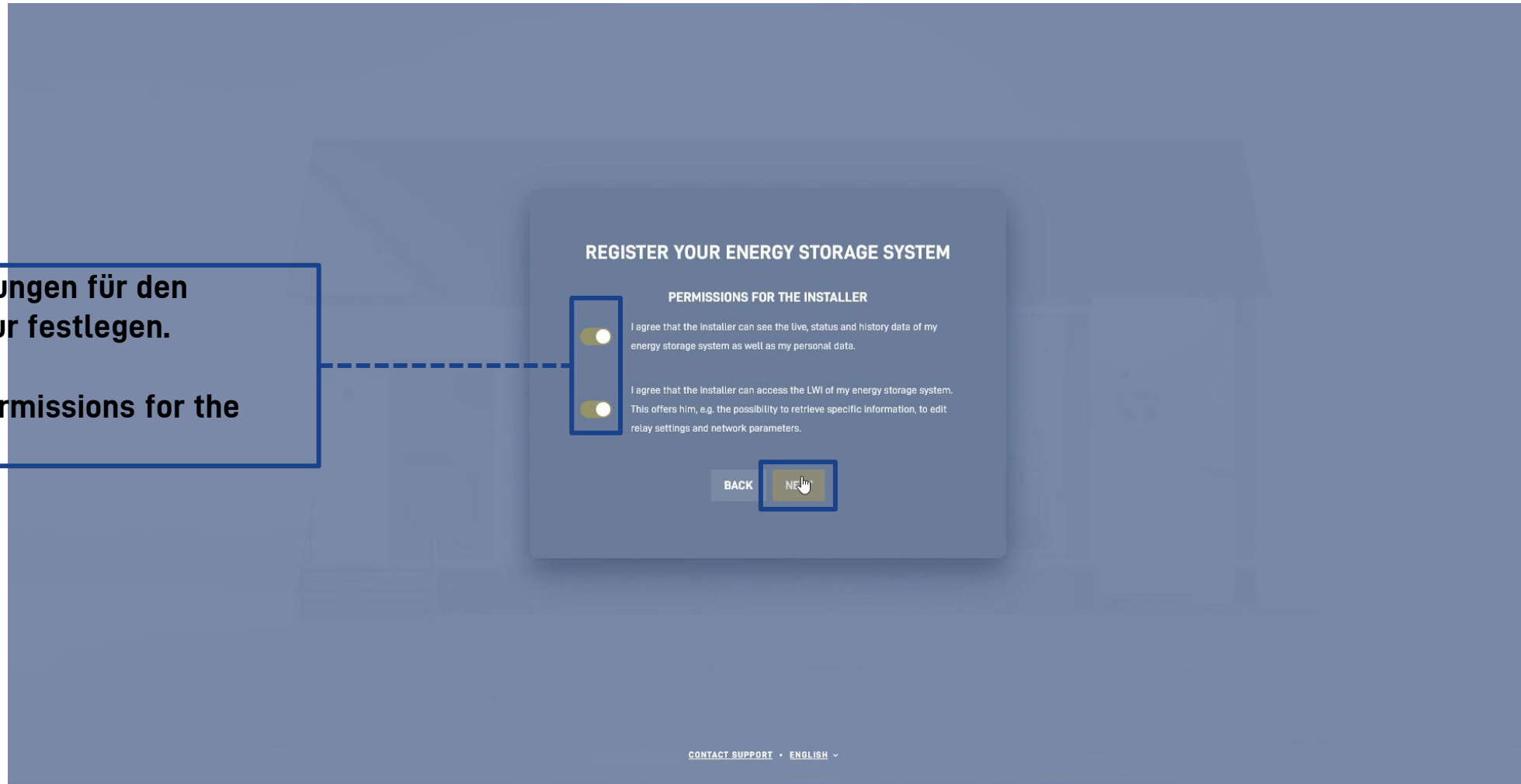
[BACK](#) [NEXT](#)

[CONTACT SUPPORT](#) • [ENGLISH](#) ▾

Garantieanmeldung / warranty registration

Berechtigungen für den Installateur festlegen.

Set the permissions for the installer.



Garantieanmeldung / warranty registration

Datenschutz-Einstellungen festlegen.

Set privacy settings.

REGISTER YOUR ENERGY STORAGE SYSTEM

PRIVACY SETTINGS

- I consent to VARTA Storage processing my phone number for the purpose of providing information about VARTA Storage products and contacting me via phone.
- I consent to VARTA Storage processing my email address for the purpose of providing information about VARTA Storage products and contacting me via email.
- I consent to my registration data and my service data being collected, processed and used by VARTA Storage and companies associated with VARTA Storage within the context of their research and development activities for the purpose of technical progress and other optimisation of energy storage systems

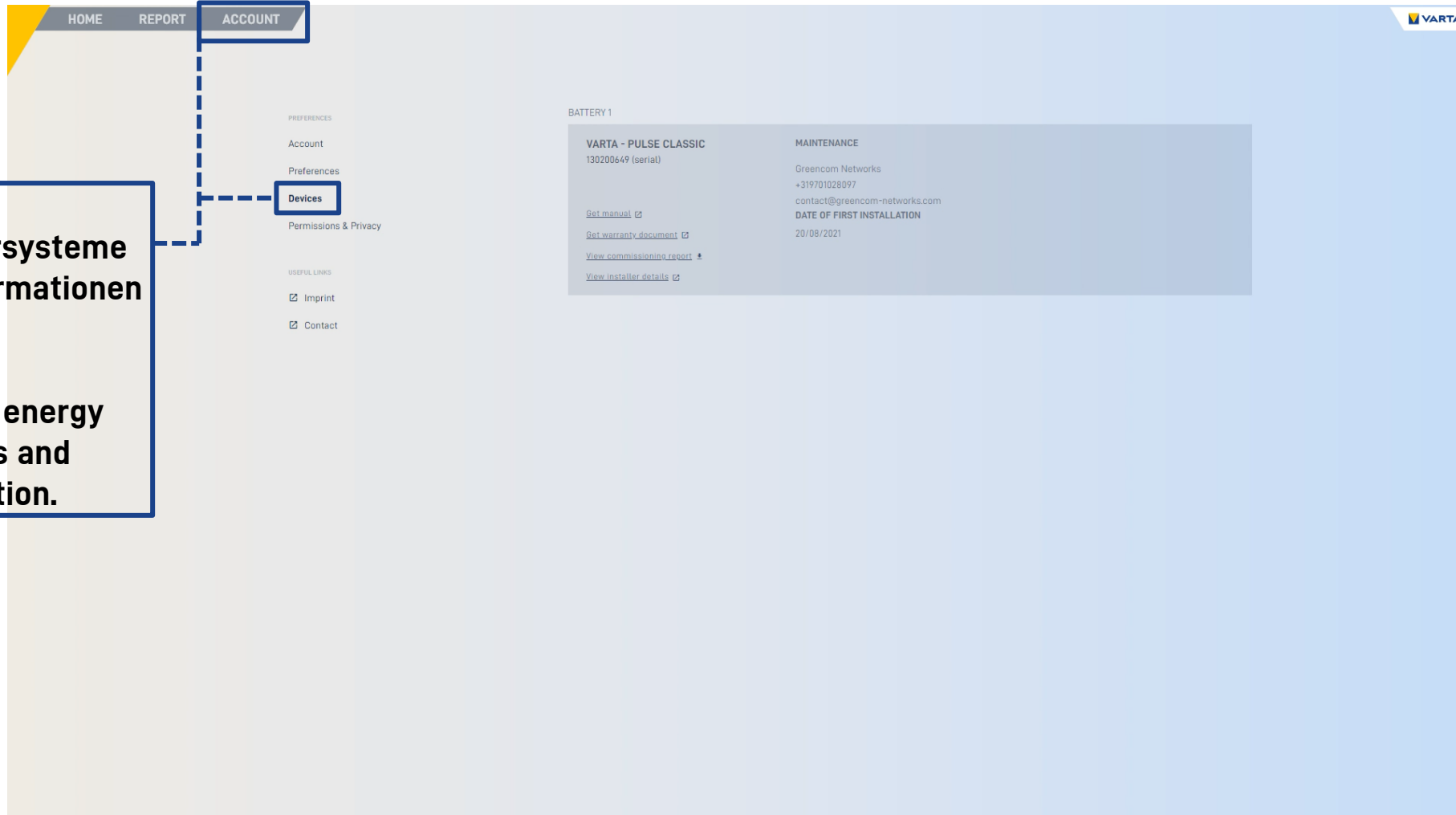
If consent is granted, this provides the legal basis for processing of the personal data in question (point (f) of Art. 6(1) of the GDPR). I can access the content of my consents with an email to info@varta-storage.com and request information about my saved data at any time. I can revoke any of my consents given to VARTA Storage at any time with effect for the future (e.g. by letter, fax or email).

The revocation should be addressed to:
VARTA Storage GmbH
86720 Nördlingen
Germany
Fax: +49 9081 240 86 6444
info@varta-storage.com

[BACK](#) [NEXT](#)

[CONTACT SUPPORT](#) • [ENGLISH](#) ▾

Garantieanmeldung / warranty registration



The screenshot shows a user account page with a navigation menu at the top containing 'HOME', 'REPORT', and 'ACCOUNT'. The 'ACCOUNT' menu is expanded, showing options for 'Account', 'Preferences', 'Devices', and 'Permissions & Privacy'. The 'Devices' option is highlighted with a blue box. Below the navigation menu, there are sections for 'PREFERENCES' and 'USEFUL LINKS'. The 'PREFERENCES' section includes 'Account', 'Preferences', and 'Devices'. The 'USEFUL LINKS' section includes 'Imprint' and 'Contact'. The main content area displays 'BATTERY 1' information, including 'VARTA - PULSE CLASSIC' with serial number '130200649', 'MAINTENANCE' information for 'Greecom Networks' with contact details and a 'DATE OF FIRST INSTALLATION' of '20/08/2021'. There are also links for 'Get manual', 'Get warranty document', 'View commissioning report', and 'View installer details'.

**Registrierte
Energiespeichersysteme
und Systeminformationen
einsehen.**

**View registered energy
storage systems and
system information.**